

# TATHOMPSON

## UX Designer

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### EXPERIENCE

#### 2018-present | IQVIA | Senior UX Designer

Focus on corporate UX strategy, individual product design, as well as the overall design system applied to all products. Responsibilities include project management, organized strategy documentation, all aspects of UX design for product delivery, and mentoring.

#### 2017-2018 | 2016-2017 | Microsoft | UX Design Consultant

Limited engagement contracts with Amazon and PACCAR Parts. Responsibilities included client interaction, end user interviews and research, documentation, feature design, and wireframing.

#### 1998-2017 | Microsoft | UX Design Consultant on multiple contracts

##### OFFICE AND OFFICE 365

On-Call Engineer issue ticket site; Reporting framework for Office 365 Admin Console and Compliance workloads; Lync Admin UX guidelines; Project 2000 Help (Awarded two honours from the Society of Technical Communications)

##### INTERACTIVE ENTERTAINMENT & BUSINESS

Incubation projects for J Allard's LINKWERKS team; Health monitor for Windows Phone 7, Zune, and Xbox Live marketplaces

##### ACES STUDIO

ESP v2.0 Scenario Editor; Train Simulator community site

##### SQL BUSINESS INTELLIGENCE

Power View next generation data visualization tool

##### WINDOWS, EXCHANGE, + SERVER AND MANAGEMENT TOOLS

Service Manager add-in to manage federal Governance, Risk & Compliance regulations and laws; Engagement Management BI tool (codename APOLLO)

##### MICROSOFT RESEARCH

Microsoft Academic Search; 3D Scanning Technology (codename FuSci)

#### 2015 | Amazon | UX Design Consultant

AWS training site. Tasks included stakeholder/user interviews, user journeys, and wireframes.

#### 2006-2007 | Expedia | UX Design Consultant

Designed an internal content management tool for delivering locale-centric content to different markets. Responsibilities include feature planning, user research, wireframing, visual design, and documentation.

### EDUCATION

University of the Arts | Philadelphia, PA film, animation, sound design

Wichita State University | Wichita, KS graphic design, fine art, art history